

Specialist Support Service for advice on welfare benefits

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GROUP**

What is the Specialist Support Service?

The Specialist Support Service is a free consultancy service provided by CPAG on welfare benefits and tax credits law.

Who can use the Specialist Support Service?

Advisers in any organisation in England with a Legal Services Commission contract or Quality Mark in any area of law at 'Specialist' or 'General Help' level.

How can the Specialist Support Service help?

We can advise on all welfare benefit issues. Our most common enquiries concern:

- the right to reside test
- employment and support allowance refusals and appeals
- notional capital
- problems with housing benefit

We can also draft submissions to the First-tier and Upper Tribunal and advise on potential arguments. To do this, we will need to see the client's case documents.

We provide advice by telephone and email.

Contacting the Specialist Support Service

Telephone:

0845 612 8007

Monday to Friday 10am-4pm

Email:

advice@ssp.cpag.org.uk

Or write to us at:

**Specialist Support Service
CPAG**

**94 White Lion Street
London N1 9PF**

Please provide your organisation's name, address and Legal Service Commission contract or Quality Mark number, together with a contact telephone number and your client's surname or case reference.

The Specialist Support Service is funded by the Legal Services Commission. It replaces the advice service which was available on 020 7278 2100.