

UNIVERSAL CREDIT FULL SERVICE ROLLOUT IN SCOTLAND BY DATE

Date	Local authority	Jobcentres
23 March 2016	East Lothian	Musselburgh
29 June 2016	Highland	Inverness
2 November 2016	East Dunbartonshire	Kirkintilloch
23 November 2016	Inverclyde	Port Glasgow*, Greenock
22 March 2017	Midlothian	Dalkeith, Penicuik
28 June 2017	Clackmannanshire	Alloa
	Stirling	Stirling
5 July 2017	Highland	Dingwall, Fort William, Invergordon, Portree, Wick
October 2017	East Ayrshire	Cumnock, Kilmarnock
	South Lanarkshire	Cambuslang, East Kilbride, Hamilton, Lanark, Rutherglen
November 2017	Angus	Arbroath, Forfar, Montrose
	Dundee City	Dundee
	North Ayrshire	Irvine, Kilbirnie, Saltcoats
December 2017	Fife	Cowdenbeath, Cupar, Dunfermline, Glenrothes, Kirkcaldy, Leven, St Andrews
February 2018	Dumfries & Galloway	Annan, Dumfries, Stranraer
	South Ayrshire	Ayr , Girvan
	West Lothian	Broxburn*, Bathgate, Livingston
March 2018	Aberdeenshire	Banff, Fraserburgh, Peterhead
	Falkirk	Falkirk , Grangemouth
	Scottish Borders	Eyemouth, Galashiels, Hawick

April 2018	North Lanarkshire	Airdrie, Bellshill, Cumbernauld, Motherwell
	Perth and Kinross	Blairgowrie, Perth
	Moray	Buckie, Elgin, Forres
May 2018	Argyll and Bute	Campbeltown, Dunoon, Helensburgh, Oban, Rothesay
	Eilean Siar	Stornoway
	Orkney Islands	Kirkwall
	Renfrewshire	Johnstone, Paisley, Renfrew
	Shetland Islands	Lerwick
June 2018	Aberdeen City	Aberdeen
	City of Edinburgh	Edinburgh City*, High Riggs, Leith, Wester Hailes
	East Renfrewshire	Barrhead
	West Dunbartonshire	Alexandria*, Clydebank , Dumbarton
September 2018	Glasgow City	Anniesland*, Bridgeton*, Castlemilk, Drumchapel, Easterhouse*, Govan, Laurieston, Langside*, Maryhill*, Newlands, Parkhead*, Partick, Shettleston, Springburn

*These jobcentres are due to close under current DWP plans.

Note that the exact dates are set out in commencement orders by home postcode, published closer to implementation. For more details see:

<https://www.gov.uk/government/publications/universal-credit-transition-to-full-service>

CHILD POVERTY ACTION GROUP IN SCOTLAND

Advice line for frontline advisers and support workers 0141 552 0552

Monday - Thursday 10am - 4pm; Friday 10am - 12 noon

Email: advice@cpagscotland.org.uk

CPAG in Scotland's advice line is only for frontline workers in Scotland. If you are having problems with your own universal credit claim and are in need of advice you should contact your local Citizens Advice Bureau or other local welfare rights service.

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